

Volunteer Role Description Barley Hall Room Guide	
About Barley Hall	Part of The JORVIK GROUP (the York Archaeological Trust's attractions group), Barley Hall is a restored medieval townhouse which offers a hands-on experience for visitors to explore life in the late medieval Lord Mayor, William Snawsell's, home www.barleyhall.co.uk
Purpose of the Role	To engage and enthuse visitors to interact with the story of the Hall, its surrounding history and its exhibitions.
Main Tasks	To encourage visitor interaction by room guiding to tell the story of the Hall's past and the wider medieval and Tudor history surrounding it. To engage visitors in the varied content of our changing exhibition programme. To further visitor access and understanding of the Hall through the use of a handling collection to broaden visitor engagement.
Skills	No specific experience or knowledge is needed. You will need to be confident initiating conversations with a wide range of people, have a strong customer focus and a desire to contribute your enthusiasm and time to enhance our visitor experience and support the Trust's educational aims.
Areas of interest	Whether you want to meet new people, be a part of York's heritage or gain experience of customer facing & heritage roles; this is an ideal role for anyone with a passion for the past and in particular medieval & Tudor life.
Support and Coordination	The Head of Volunteering will act as your main point of coordination with further daily support from the Site Managers.
Induction and Training	All volunteers are asked to attend the 'Welcome Day' & Role Induction Day for the intake they join in. They will then undertake a three month induction period to shadow fellow volunteers/ staff and learn the tasks involved in their role.
Hours	Usual hours are a full day (10am-4pm) or half day (AM or PM) once a week or fortnight Mondays –Friday. Some weekend involvement may be available. Volunteers are requested to undertake a suggested minimum period of 6 months involvement.
Uniform	You will be given a volunteer shirt to wear whilst volunteering and are requested to team this with a pair of dark smart trousers/a skirt and smart shoes.