

**FAO Dr Chris Tuckley
Jorvik Viking Centre
Coppergate
York
YO1 9WT**



Thank you for choosing to use our virtual outreach services. We hope that your session has been enjoyable and worthwhile.

Please help us to improve our services for schools by completing this questionnaire. Indicate your answer by ticking the appropriate box.

About You

Name of school / organisation

Name of teacher / group leader

Date of your virtual outreach

About Your Virtual Outreach

What type of virtual outreach session did you participate in?

Viking-themed

Tudor-themed

Archaeology-themed

If you had a bespoke session, what was the theme of the outreach?

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About Us

Booking your Virtual Outreach

How do you rate the reservation department in dealing with your enquiry and initial booking?

Excellent

Very Good

Good

Poor

How do you rate the learning programme and any other literature you received?

Excellent

Very Good

Good

Poor

On the Day

How would you rate the member of staff who delivered your session on the following points:

Content?

Excellent **Very Good** **Good** **Poor**

Delivery?

Excellent **Very Good** **Good** **Poor**

Variety?

Excellent **Very Good** **Good** **Poor**

Organisation?

Excellent **Very Good** **Good** **Poor**

Which member of staff delivered your virtual outreach session (if known):

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Overall, did you feel that the children met their learning objectives by the end of the visit?

Yes **No**

If no, how could the virtual outreach session be improved to ensure learning objectives were met?

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Do you have any other comments about your virtual outreach session?

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Please send completed questionnaires to the address overleaf. If you have any further comments, please e-mail Dr. Chris Tuckley, Head of Interpretation at ctuckley@yorkat.co.uk

Thank you for completing this questionnaire.