

Volunteer Role Description JORVIK Collections Guide	
About The JORVIK Viking Centre	<p>The JORVIK Viking Centre was first opened in 1984 after a five year long excavation. It stands on the site of the famous Coppergate excavations which revealed some of the most famous and outstanding discoveries in modern archaeology.</p> <p>Following the December 2015 floods, the Centre closed for a multi-million pound re-imagining. It re-opened its doors on 8th April with an updated ride and state of the art galleries showcasing our unique collection of 1000 year old artefacts. Find out more at https://www.jorvikvikingcentre.co.uk/about/</p>
Purpose of the Role	Our JORVIK Collections Guides volunteer to offer visitors enhanced access and engagement to this unique collection and the rich archaeology of the site. Through two collections of finds from the excavation they offer visitors a chance to further explore the dig and the discoveries it made.
Main Tasks	To offer 'Collections up Close' opportunities at JORVIK with finds from the Coppergate excavations. This is undertaken through an outdoor collection of finds to orientate people with their location on the original dig and an indoor collection delivered to help visitors explore the techniques and discoveries of the dig.
Skills	<p>Volunteers should have a passion for York's Viking past & the Coppergate dig and a desire to contribute their time and enthusiasm to offer additional enhancement to our visitor experience.</p> <p>Volunteers will need to have bright, bubbly and positive manner and should be confident initiating conversation with a wide range of people and ages. They should display a strong customer focus and clear verbal communication skills.</p>
Areas of Interest	This is an ideal role for who is interested in Viking history, archaeological and heritage interpretation, gaining hands-on experience of finds handling or seeking an opportunity to be a part of the Trust's work and JORVIK experience.
Person you can report to	The Head of Volunteering will act as your main point of coordination with further daily support from the Site Managers.
Induction and Training	We ask you to attend the 'Welcome Day' & 'Role Induction Day' for the intake period they join in. Volunteers then undertake a three month induction period to shadow fellow volunteers and staff and learn the tasks involved in your role.
Hours	Usual hours are a full day (9.30 am- 5.30 pm) or half day (AM or PM) once a week Monday - Sunday. We ask volunteers to undertake a suggested minimum involvement of 6 months to gain the most from their role.
Uniform	You will be given a volunteer shirt to wear which we ask you to team with a pair of dark smart trousers and smart shoes.