

**FAO Dr. Chris Tuckley
Jorvik Viking Centre
Coppergate
York
YO1 9WT**



Thank you for choosing to visit Jorvik and/or DIG. We hope that your visit has been enjoyable and worthwhile.

Please help us to improve our services for schools by completing this questionnaire.
Indicate your answer by ticking the appropriate box.

About You

Name of school / organisation

Name of teacher / group leader

Date of your visit

About Your Visit

What did you do on your visit today?

A visit to Jorvik A visit to DIG A workshop

If you did a workshop, what was the title of your workshop?

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About Us

Booking your visit

How do you rate the reservation department in dealing with your enquiry and initial booking?

Excellent **Very Good** **Good** **Poor**

How do you rate the learning programme and any other literature you received?

Excellent **Very Good** **Good** **Poor**

On the Day

How do you rate your reception at Jorvik/DIG and your booking in experience?

Excellent **Very Good** **Good** **Poor**

If you visited Jorvik, how would you rate the staff who worked with your group on the following points?

Content

Excellent Very Good Good Poor

Delivery

Excellent Very Good Good Poor

If you had a guided tour of DIG, which member of staff showed you round (if known)?

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How would you rate your guide on the following points?

Content

Excellent Very Good Good Poor

Delivery

Excellent Very Good Good Poor

If you took part in a workshop, which member of staff led the workshop (if known)?

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How would you rate your workshop leader on the following points?

Content

Excellent Very Good Good Poor

Delivery

Excellent Very Good Good Poor

Overall, did you feel that the children met their learning objectives by the end of the visit(s)?

Yes No

If no, how could the visit/workshop be improved to ensure learning objectives were met?

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Do you have any other comments about your visit?

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Please send completed questionnaires to the address overleaf or hand them into the admissions desk. If you have any further comments, please e mail Chris Tuckley at ctuckley@yorkat.co.uk

Thank you for completing this questionnaire.