

Volunteer Role Description Interpretation Assistant – DIG	
About DIG	Part of The JORVIK GROUP (the York Archaeological Trust's attractions group), DIG www.digyork.com is a hands-on archaeological adventure offering children the chance to become trainee archaeologists through four special excavations.
Purpose of the Role	To engage and enthuse school & family visitors on our group tours to learn about archaeology and the discoveries it can uncover about our past.
Main Tasks	To offer increased engagement through assistance on our group tours. To deliver visitor interaction in the exhibition spaces through the running of a handling collection/tactile table to encourage engagement.
Skills	You will need to be confident initiating conversation with children and adults and, after training, assisting to deliver tours and demonstrations to individuals and groups. You should have a strong customer focus and a desire to contribute your enthusiasm and time to enhance our visitors' experience and support the Trust's educational aims.
Areas of interest	Whether you want to meet new people, be a part of York's heritage community or gain experience of customer facing/ heritage roles, schools and family learning or archaeological interpretation; this is an ideal role for anyone with a passion for the past/archaeology.
Support and Coordination	The Head of Volunteering will act as your main point of coordination with daily support from the Site Managers.
Induction and Training	All volunteers are invited to attend a Welcome Day and Role Induction Day to begin their volunteering. They will then undertake a three month induction period to shadow fellow volunteers and staff and learn the tasks involved in their role.
Hours	Volunteers sign-up to the available tours/days on a monthly basis and usually undertake one three-four hour session a week or fortnight. Most tours fall on a Monday – Friday but some weekend involvement is also available. We suggest a minimum involvement of around 6 months to gain the most from the role.
Uniform	You will be given a volunteer shirt to wear which we ask you to team with a pair of dark smart trousers/skirt and smart shoes.